

MD ABDULLAH AL BAPPI

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EXPERIENCE

IT Administrator

Union Equipment Limited

Jan 2018 - March 2021 Gazipur, Bangladesh

- Managing cloud services including Google Workspace, Microsoft 365.
- Offer comprehensive software and hardware support to users of Windows, MacOS, Android, and iOS platforms.
- Onboard & Off-board employees according to predefined processes.
- Maintain automation and documentation to enhance workflow efficiency.
- Deployment and maintenance of office IT infrastructure.
- Taking necessary step for preventing security threat.

IT Support Specialist

Royal Machinery Corporation Ltd

Oct 2016 - Dec 2017 Gazipur, Bangladesh

- Managing enterprise cloud services including Microsoft 365.
- Onboard & Off-board employees according to predefined processes.
- Offer comprehensive software and hardware support to users of Windows, MacOS, Android, and iOS platforms.
- Deployment and maintenance of office IT infrastructure.
- Server Maintenance & Optimization.

Wordpress Developer

byteCodeIT

Oct 2015 - Sept 2016 Dhaka, Bangladesh

- Design, implement and manage websites using WordPress.
- Manage front-end and back-end website development.
- Stay abreast of new trends, and practices.
- Working with VPS-Server from scratch.

EDUCATION

Masters in Information and Communication Engineering

Berliner Hochschule für Technik

Oct 2021 - Present Berlin, Germany

Bachelor of Computer Science and Engineering

IUBAT-International University of Business Agriculture and Technology

Sept 2011 - Sept 2015 Dhaka, Bangladesh

PROFESSIONAL CERTIFICATION

Cisco Certified Network Associate

Google IT Support

System Administration and IT Infrastructure Services

Introduction to Prompt Engineering for Generative AI

Introduction to Cyber Security

LOOKING FOR

" I am seeking to push my boundaries! With deep expertise in user support, Windows/OSX management, virtualization, cloud concepts, and scripting, I've consistently delivered seamless operations. Now, I'm eager to leverage my diverse skillset and proven track record in a IT role, where I can grow and contribute to your team's success. Let's discuss how I can add value!"

TECHNICAL STRENGTH

Operating System	●●●●●●●●
Virtualization	●●●●●●●●
Server Management	●●●●●●●●
Version Controlling	●●●●●●●●
Programming / Scripting	●●●●●●●●
Ticketing System	●●●●●●●●
Database	●●●●●●●●
Networking	●●●●●●●●
Hypervisor	●●●●●●●●

LANGUAGES

English	●●●●●●●●
German	●●●●●●●●
Bangla	●●●●●●●●
Hindi	●●●●●●●●

TOOLS

Microsoft 365	Jira	Confluence		
Git	AWS	sql	Virtual Box	Linux
Azure	Google Workspace			

VOUNTEERING

Founding Member

Sahojogita - Charity

Former Deputy Cultural Manager

IUBAT IT Society

Blood Donor

Quantum Method

Jira: Basic Administration

Learning Google Workspace Administration

Azure Active Directory: Basics

Microsoft Office 365: Administration

PROJECT EXPERIENCE



Distributed Dealership Management System

It provide a simple interface for maintenance of dealer and sales information to generate sales and other report. It can be used by any company who want to manage their Dealer easily.

PARTICIPATION AND AWARD

Developers Conference by - BASIS SOFTEXPO

Participated in University Programming Contest

HOBBIES



Cooking

I love to cook



Traveling

I love traveling



Learning

If I found something interesting I start learning it